

ANNUAL REPORT 2019

MESSAGE FROM OUR PRESIDENT & CEO

There are several ways for an entity to measure success. Fiscal health, staff morale, effective governance, customer satisfaction, outcomes, etc. When all of these components are positively aligned, they become part and parcel of a high functioning organization, one that is an asset to its community.

In 2019, HSCC celebrated 1,226 pet adoptions (252 more than last year); served over 11,500 people in Chittenden and Grand Isle counties who walked through our doors (500 more than last year); rescued 475 animals from high-volume shelters (120 more than last year); and concluded operations in the black. But the numbers, on their face, do not tell the whole story.

Humane societies like HSCC are, effectively, social service organizations. Those of us in this line of work are essentially client advocates who work



tirelessly to address the potential hardships that arise among individuals and families who are loving and caring for their pets. At HSCC, we believe that animals and humans are inextricably linked, and we recognize the transformative and healing power of animals in our lives. It is through this lens that we view every aspect of our work. Our *Surrender Prevention* programs are at the heart of this. Through collaboration with other local agencies, we enable people and their beloved pets to stay together during the toughest of times.

Our team is both heartened and propelled by the expressions of gratitude from the recipients of our programs. We often receive messages like these:

"I was filled with joy that HSCC provided a loving place for Chance when I lost my housing."

"No one expects their 2 year old dog to have severe medical issues, especially around the holidays. HSCC's Rainy Day Pet Fund gave me comfort in not having to worry about paying the full cost of his veterinary care."

"I never realized my heart could melt until I adopted Charlie. Our home is a better, warmer place with him in it, thanks to HSCC."

By any standard measure, HSCC would be considered a successful nonprofit: efficient, productive and sustainable. But that would not be particularly meaningful if it weren't for the stories behind the numbers and the personal impact we make every day through the services we offer. The voices of those who have benefitted from our surrender prevention programs, those of our adopters, our students, and our loyal volunteers, are the true measurements of our success.

HSCC's progress and accomplishments would not be possible without the enduring support of our generous donors. Your charitable support has allowed us to redefine what success looks like and has allowed us to not only perform, but to prosper. Thank you!

With abiding gratitude,

Joyce Cameron



HUMANE SOCIETY OF CHITTENDEN COUNTY

2019 Impact Report

Record-breaking number of adoptions!

1,226
adoptions!



cats





animals

97.6%
Live release rate
23 Days
Average length of

shelter stay

Medical & Wellness Care





Facilitated

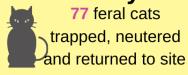
21 specialized

surgeries and 423

spay/neuter surgeries



Community Partnerships



475 pets rescued from high-volume shelters





7,306 hours of volunteer

service!

Keeping Pets & People Together

Rainy Day Pet Fund & Good Neighbor Program



Supported 27 families and their pets by providing shelter, care, and emergency veterinary services

Spay the Mom Program

60+ cats & kittens spayed and neutered at no cost to their family



Dog Training & Behavior Specialists

special sessions to decrease owner surrender and increase adoption success

Emergency Pet Food Shelf



Provided free pet food to 1,000+ families in need

Stay connected with HSCC!



/chittendenhumane



142 Kindness Court 35 South Burlington, VT 05403

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OUR MISSION



The mission of the Humane Society of Chittenden County (HSCC) is to foster compassionate treatment of animals and prevent animal suffering; to strengthen the human-animal bond; and to further the cause of responsible animal ownership through education and public awareness.

In addition to **rehoming** animals in need, HSCC offers **humane education** programs, **assists law enforcement** with animal investigations, employs expert **dog behaviorists**, **transports** hundreds of animals from high-volume shelters, aids community pet owners through **surrender prevention programs**, and much more.

Surrender Prevention Spotlight: Aurora's Story

"My dog Aurora is my best friend. Over the last year, I noticed how hard it was for Aurora to get in cars and climb stairs and found out her back knees were giving out. At the same time, we moved to Vermont and did not know where to go. HSCC came to our rescue - they not only helped me find the nicest surgeon I've ever met, but helped me afford her surgery through the *Rainy Day Pet Fund*. They made it possible to give my best friend the help she needed to not be in pain



anymore and she has recovered very fast. When she looks at you, you can tell she's happier and she even looks like she's smiling most days! I cannot thank the Humane Society enough." - Aurora's Mom

HUMANE EDUCATION

For more information about our complete humane education programs or to register for A.W.W. and Camp Paw Paw 2020 visit hsccvt.org!

Animal Welfare Warriors

Our new program for 13 -15 year olds kicked off in August 2019! This inaugural group of animal lovers spent 3 interactive days at HSCC learning about animal care, the role of humane societies, and how to advocate for animals in need. AWW graduates are ready to make a difference in their community!

"My daughter really enjoyed interacting with the animals and learning the mechanics of what goes on at the Humane Society. Great program!" - A.W.W. Parent

Camp Paw Paw

For over a decade, Camp Paw Paw has been a great way for 5-12 year olds to learn about animals while having a whole lot of fun! In 2019, we educated **over 100 kids** about the humane treatment of animals & what we do at HSCC.



Angel

HAPPY TAILS!



Angel arrived as a stray in November 2019 with an unknown neurological condition and skin issues that made her uncomfortable. Staff immediately

fell in love with Angel and provided resources to help her.

With medical care and lots of TLC, Angel began looking and feeling better than ever. This January, Angel met her new loving family and luckily for staff, she's even been back to visit her old friends!



"Just wanted to let you know that Angel's settling in well.

She is amazing and so sweet and happy.

Thanks for all your help!!!" - Angel's family

Kitty Gurl came to HSCC in June 2019 after her owner passed away. As a senior cat used to living in a quiet home, Kitty Gurl wasn't comfortable in a shelter environment and was lucky to spend several months in an amazing foster home. While in foster care, she started to show her true *purrrsonality!* Kitty Gurl's New Year's Eve wish came true - **she was adopted!** She now goes by KitKat and has been flourishing!





Kitty Gurl



"She has done amazingly well! She's acclimated to the family dog and has created a very strong bond with us. The adoration is mutual! Thank you all!" - Kit Kat's family

OUR AMAZING VOLUNTEERS!



We are SO grateful for our **200+** volunteers who logged **7,306 hours** of service in 2019! Pictured here is the Tuesday Morning Animal Care (MAC) group who devote their time every week to feed the animals breakfast, clean their spaces, and be a familiar face until they find their family. Thank you!

Interested in volunteering? Visit hsccvt.org/Volunteer

ANNUAL REPORT



MESSAGE FROM OUR BOARD CHAIR

2019 was a fantastic year for HSCC, which is a testament to our hard working, compassionate staff and our devoted, committed community. The Board of Directors is dedicated to a strategic plan that will be flexible and accommodating to our community's future needs. All of our collective success is cause for celebration!

While we're excited for the future, we stay grounded in the foundation of why we do what we do; to serve people *and* animals. Thanks to our pets, we learn about unwavering love, compassion, patience, and resilience, qualities we strive to embody to achieve our mission.

Cheers to you and your best friends, and here's to a successful 2020 and beyond!

Nina Hurley

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Nina Hurley (Chair)
Sally Adams, Esq.
Carly Bidner
Jeanne Chenowith

Sarah Judd, Esq. Julie Longfellow Susan McMillan, DVM Kris Nelson

Barbara Cory, Esq. AnneMarie Daniels Whitney Durivage

Robin Gronlund

B.J. Rogers
Maureen Schake
Kathy Schirling
Sarah Schmidt

Administration

Joyce Cameron - President & CEO

Erin Alamed - *Director of Volunteer & Community Outreach*Amanda Bottiggi - *Communications & Development Coordinator*

Cynthia Harris Cole - *Animal Care Manager*

Diana Hill - Director of Development

Brent Householder - Director of Finance & Administration

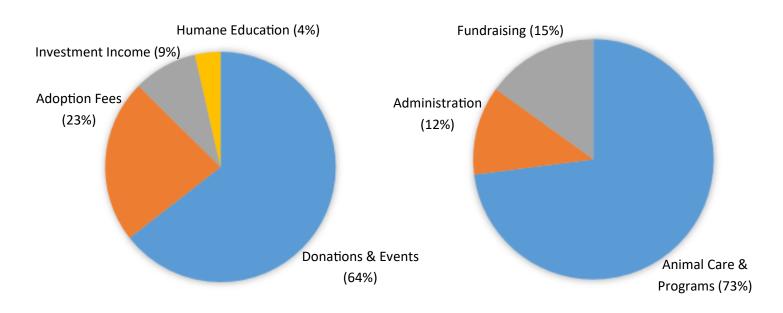
Chelsea Beauregard Kiessling - Shelter Director

Heather Klaff - Medical Care Manager

2019 Financial Overview

TOTAL REVENUE: \$1,110,552

TOTAL EXPENSES: \$1,090,855



COMMUNITY EVENT HIGHLIGHTS

6th Annual Purrrses for Paws

This February, we hosted Purrrses at a new venue - Champlain College! Despite the inclement weather, nearly 200 people attended in hopes of snagging a great new bag or one of several other items in the silent auction. Thank you to all of our sponsors, attendees, and volunteers for continuing to make this event a success and helping raise funds for HSCC!



1st Annual Fabulous Feline Foto Contest!

Cat people nationwide submitted their most "fabulous" cat pictures for the chance to be featured in Seven Days! Thanks to 72 submissions and over 4,000 votes, this contest raised over \$6,000 for our Annual Fund.

Is *YOUR* feline fabulous? Get those pics ready for the 2nd Annual Fabulous Feline Foto Contest taking place online April 6th - April 20th, 2020!

25th Annual Walk for the Animals and 5K Doggie Fun Run

We welcomed over 300 animal lovers and their canine pals to Veterans Memorial Park on June 9th! Thanks to all who participated, volunteered, sponsored & donated, nearly \$70,000 was raised!

The 26th Annual Walk & 5K is moving to a new location - <u>Burlington's Waterfront Park!</u> We hope you'll join us on June 7th for our largest fundraising event of the year!





Bark & Brew 2019

This fun-filled, dog-friendly series continued to grow in its 6th year! Local favorites Switchback Brewery, Queen City Brewery, Citizen Cider, Foam Brewers, Zero Gravity, Kickback Brewery, and Goodwater Brewery brought their great brews & Moe's Southwest Grill provided delicious food for the humans, while the dogs had a pawsome time zooming around the play yard. With hundreds of attendees & nearly \$16,000 raised overall, Bark & Brew was a great way to end the summer!

Stay tuned for info on Bark & Brew 2020!



Where Best Friends Meet

142 Kindness Court South Burlington, VT 05403

